

At Currency Partners we take the security of your data and money very seriously. We consistently review and enhance our processes and systems to ensure that we remain secure.

## Data Security

All documents are stored on a secure, cloud-based platform which has multiple and various security structures in place.

When it comes to Data Security, the platform uses AES, with 256-Bit encryption. In line with industry best practices, we use a hardware security module (HSM) to encrypt and decrypt files, as well as manage and secure the cryptographic keys.

### **Governance, Risk and Compliance:**

- ✓ Strong institutionalized security framework
- ✓ ISO/IEC 27001:2013 global information security standard
- ✓ FINRA compliance for financial services companies
- ✓ HIPAA compliance for the healthcare industry
- ✓ SSAE-16 Type II compliant data centers
- ✓ EU Data Center to address data residency concerns
- ✓ Skyhigh Enterprise-Ready compliant

For further detail on the securities in place, please contact: [compliance@currencypartners.co.za](mailto:compliance@currencypartners.co.za)

## Network Security

We have dedicated systems in place to protect our networks. All sites are protected by industry-leading network security including firewall and DDOS protection. Our domain is protected and DNS records are in place to mitigate spoofing and phishing. We have SPF, DKIM and DMARC records setup for email protection. Mimecast is also in place for added email security and compliance.

## Encryption

All network traffic is encrypted by the firewall and data at rest is protected by 256-bit AES protocol.

## Information Security

Our data platform is certified under ISO/IEC 27001:2013, the international best practice standard for Information Security Management Controls which is independently audited.

We also comply with best practices and regulations pertaining to the management of personal data under Protection of Personal Information Act 4 of 2013 (PoPI).

## Strong Access Control

Multifactor authentication together with segregation of authority is enabled and is logged and tracked.

## Use Currency Partners with Confidence

Your money and your data is as important to us as it is to you. Here are some of the things we do to make sure that you can use our services with peace of mind.

### **Authorised by the FSCA**

Currency Partners is an authorised Financial Service Provider with the Financial Sector Conduct under FSP number 35134.

### **Trusted by more than 7500 people**

At Currency Partners we process R8-R10 billion per annum on behalf of thousands of individual and hundreds of corporate clients.

### **Privacy**

We comply with best practices and regulations pertaining to the management of personal data under Protection of Personal Information Act 4 of 2013 (PoPI).

Find out more: <https://www.gov.za/documents/protection-personal-information-act>

### **Secure Platform**

Our data storage platform is ISO/IEC 27001:2013 compliant and we have robust processes to protect our systems.

### **Safeguarded bank accounts**

Your money is held in segregated client accounts with our trusted banking partners who accept the counterparty risk. In the unlikely event of Currency Partners ceasing to exist, your money remains protected.

### **Recorded telephone lines**

All phone calls are recorded for compliance, recordkeeping and quality assurance.